

# Creating Good Beginnings with Support Workers

Online Workshop

3 June 2025 | 9.30 am to 1.00 pm



## What is this online workshop about?

Increasingly, people with a disability and their families are self-managing or directing their support workers to enable a full, meaningful and inclusive life. This often involves not only establishing and maintaining positive relationships but motivating support workers, keeping them focused on what is important and making the most of their talents.

This online workshop, facilitated by Groupwork Centre, aims to explore ways to create good beginnings with support workers and to further develop communication skills to set up and maintain positive working relationships.

### As a participant of this online workshop you will:

- Understand your role in setting up the beginnings of effective relationships with support workers.
- Understand how the building of good relationships leads to good leadership and enhances teamwork.
- Collaboratively developing support worker's Key Work Areas.
- Develop Performance Expectations for each of these areas, in line with expectations, vision and needs.
- Apply an array of communication micro-skills to deal appropriately with and better handle underperformance and other 'tricky' issues.

### This is an online workshop.

Participants need to be prepared to participate in individual and group activities.

## Who is this event for?

Due to limited places, this workshop is only for people with a disability and their families who self-manage or direct their support workers and live in Victoria. Unfortunately, registrations from professionals will not be accepted.

## Speakers



**Andrea Jones** is passionate about effective communication and the creation of a collaborative space for the wisdom of individuals and groups to be shared.

Her work draws upon over 35 years' experience working with groups and individuals in the education, health, disability, local/state government, social change and corporate sectors. She has held senior positions managing training and consultancy services, national traineeship initiatives and industry partnership programs.

As a facilitator for Groupwork, Andrea focuses on assisting groups and individuals to effectively work together, to have courageous conversations, to deal with conflict and to work through strategic processes to help create authentic, resilient and successful organisations.



**Tanya Edlington** is known for her engaging and creative approach to facilitation, as well as her natural ability to assist individuals and teams overcome complex challenges in the workplace.

Tanya has over two decades of experience working with people across various industries and sectors. She is a firm believer that most issues can be worked through with effective communication, a plan and regular practice. Tanya is open about her experiences living and dealing with mental health challenges, and is passionate about helping others feel confident about improving their own physical and emotional wellbeing.

As well as being a Groupwork trained facilitator, Tanya is a Conversation Specialist and trained Conflict Coach.

## Event Booking Information



Tuesday, 3 June 2025



9.30 am to 1.00 pm



This session is hosted via the online platform Zoom.

### Ticket Pricing

Ticket pricing starts at AUD\$50.

Bursaries are available for people with disabilities and their families who find the ticket price a barrier at this time. Please email [info@belongingmatters.org](mailto:info@belongingmatters.org) to request a bursary.

Please see the [Humanitix Event Listing](#) for full details.

We recommend booking early as this online workshop is limited to 30 places. **Bookings close 25 May 2025.**

### Accessibility

We aim to ensure that people have equal access to our events. If you need alternative formats or other reasonable adjustments at this event, please provide details when you register your booking online.

For further information please contact Belonging Matters.

**REGISTER NOW**

**Registrations are only available online through Humanitix**

This workshop/webinar is brought to you by Belonging Matters and is financially assisted through a Department of Social Services, Information, Linkages and Capacity Building grant.



**Contact Belonging Matters**



[info@belongingmatters.org](mailto:info@belongingmatters.org)



(03) 9739 8333



[belongingmatters.org](http://belongingmatters.org)