**Creating Good Beginnings with Support Workers**

**Online Workshop**

**Tuesday 3 June 2025 – 9.30am to 1pm AEST**

**What is this workshop about?**

Increasingly, people with a disability and their families are self-managing or directing their support workers to enable a full, meaningful and inclusive life. This often involves not only establishing and maintaining positive relationships but motivating support workers, keeping them focused on what is important and making the most of their talents.

This online workshop, facilitated by Groupwork Centre, aims to explore ways to create good beginnings with support workers and to further develop communication skills to set up and maintain positive working relationships.

As a participant of this online workshop you will:

* Understand your role in setting up the beginnings of effective relationships with support workers
* Understand how the building of good relationships leads to good leadership and enhances teamwork
* Collaboratively developing support workers' Key Work Areas
* Develop Performance Expectations for each of these areas, in line with expectations, vision and needs
* Apply an array of communication micro-skills to deal appropriately with and better handle underperformance and other ‘tricky’ issues

**Who is this workshop for?**

Due to limited places, this workshop is only for people with a disability and their families who self-manage or direct their support workers and live in Victoria. Unfortunately registrations from professionals will not be accepted.

**Speakers**

**Andrea Jones** is passionate about effective communication and the creation of a collaborative space for the wisdom of individuals and groups to be shared. Her work draws upon over 35 years’ experience working with groups and individuals in the education, health, disability, local/state government, social change and corporate sectors. She has held senior positions managing training and consultancy services, national traineeship initiatives and industry partnership programs. As a facilitator, Andrea focuses on assisting groups and individuals to effectively work together, to have courageous conversations, to deal with conflict and to work through strategic processes to help create authentic, resilient and successful organisations.

**Tanya Edlington** is known for her engaging and creative approach to facilitation, as well as her natural ability to assist individuals and teams overcome complex challenges in the workplace. Tanya has over two decades of experience working with people across various industries and sectors. She is a firm believer that most interpersonal and organisational issues can be worked through with effective communication, a comprehensive plan and regular practice. Tanya is open about her experiences living and dealing with mental health challenges, and is passionate about helping others feel confident about improving their own physical and emotional wellbeing. As well as being a Groupwork trained facilitator, Tanya is a Conversation Specialist and trained Conflict Coach.

**Booking Information**

**Please note that this workshop is an online event, held on Zoom.**

Tickets start from AUD$50, click on the [Humantix Event listing](https://events.humanitix.com/creating-good-beginnings-with-support-workers) for full details.

People with a disability and family members can apply for a fully subsidised (free ticket) if cost is an issue. Please email [info@belongingmatters.org](mailto:info@belongingmatters.org) to request a bursary.

Registrations are only available online. We recommend booking early as this online workshop is limited to 30 places. **Bookings close 25 May 2025**

A waiting list will be maintained.

[Humanitix Link to book your ticket](https://events.humanitix.com/creating-good-beginnings-with-support-workers)

**Accessibility**

We aim to ensure that people have equal access to our events. If you need alternative formats or other reasonable adjustments, please contact us by email: info@belongingmatters.org or call 03 9739 8333 with your request by 15 May 2025 so that arrangements, where possible, can be made.

**For Further Information Contact Belonging Matters**

Phone: 03 9739 8333  
Email: info@belongingmatters.org  
Web: www.belongingmatters.org

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